

RedHat RedHat EX342 PDF

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Question 1

You are asked to troubleshoot a hardware-related issue on a RHEL server. As part of the initial diagnosis, you need to collect detailed hardware information including CPU, memory, motherboard, and BIOS version. What commands will you use and how?

Options:

A. See the Explanation.

Answer: A

Explanation:

Open a terminal and gain root access: `sudo -i`

Run lshw to list hardware: `lshw -short` (install with `yum install lshw` if missing).

Use dmidecode for BIOS and memory info:

`dmidecode -t system` (system info)

`dmidecode -t memory` (RAM info)

`dmidecode -t bios` (BIOS details)

For CPU and cores: `lscpu`

Save output to file for reporting: `lshw > /tmp/hw_info.txt`

Question 2

You are troubleshooting a performance issue and need to collect information about all block devices and their attributes including mount points and sizes. How can you achieve this?

Options:

A. See the Explanation.

Answer: A

Explanation:

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Open a terminal and become root: `sudo -i`

Use `lsblk -f` to list block devices with filesystems and mount points.

For detailed device attributes: `udevadm info --query=all --name=/dev/sda`

To get device sizes: `fdisk -l` or `lsblk -o NAME,SIZE,MOUNTPOINT`

Redirect all output to a file: `lsblk -f > /tmp/disk_info.txt`

Question 3

You want to identify what kernel version your system is running and compare it against the latest available from Red Hat. What steps will you follow?

Options:

A. See the Explanation.

Answer: A

Explanation:

Display current kernel version: `uname -r`

Check installed kernels: `rpm -q kernel`

Enable RHEL repos (if not already): `subscription-manager repos --enable=*`

Check available kernel updates: `yum list kernel --showduplicates`

Use `dnf upgrade kernel` to upgrade if needed (on RHEL 8+)

Question 4

You suspect that a faulty driver module is causing issues. How can you list all currently loaded kernel modules and gather more info about a specific one?

Options:

A. See the Explanation.

Answer: A

Explanation:

Run `lsmod` to list all loaded kernel modules.

Identify the suspected module name, e.g., `e1000e`.

Check module info: `modinfo e1000e`

Inspect dependencies: `lsmod | grep e1000e`

Log results: `modinfo e1000e > /tmp/e1000e_info.txt`

Question 5

A user reports slow system performance. You are tasked to analyze CPU and memory usage for the last

hour. How can you collect this data?

Options:

A. See the Explanation.

Answer: A

Explanation:

Use sar from sysstat package: install with yum install sysstat

Enable data collection: systemctl enable --now sysstat

View CPU usage: sar -u -s 08:00 -e 09:00

View memory usage: sar -r -s 08:00 -e 09:00

Save reports: sar -u -s 08:00 -e 09:00 > /tmp/cpu_usage.txt

Question 6

You need to gather information about all system services and their statuses to check for failed services. What is the most efficient method?

Options:

A. See the Explanation.

Answer: A

Explanation:

Open terminal and switch to root: sudo -i

List all services: systemctl list-units --type=service

Identify failed services: systemctl --failed

Get more info on a failed service: journalctl -u

Export to a file: systemctl --failed > /tmp/failed_services.txt

Question 7

Your team is troubleshooting a startup issue. You're asked to identify failed systemd units during boot. How do you do this?

Options:

A. See the Explanation.

Answer: A

Explanation:

Log in to the system and become root.

View boot logs: journalctl -b

Search for failed units: journalctl -p err -b

Filter specific unit info: `systemctl status`

Save the journal output: `journalctl -b > /tmp/boot_log.txt`

Question 8

You are asked to collect CPU, memory, I/O, and network usage in real-time for analysis. What tools and steps will you use?

Options:

A. See the Explanation.

Answer: A

Explanation:

Use `top` or `htop` (install with `yum install htop`) for CPU/mem.

Use `iostat` for disk I/O (install with `yum install iostat`).

Use `nload` or `iftop` for network (install if not available).

Record output via script:

Start: `script /tmp/perf_monitor.txt`

Run tools

Stop: `exit`

Question 9

A user complains of application crashes. How do you locate and collect system logs related to the crash for analysis?

Options:

A. See the Explanation.

Answer: A

Explanation:

Open terminal and switch to root.

Check system logs: `journalctl -xe`

Filter logs by time or keywords: `journalctl --since "1 hour ago"`

Check application-specific logs in `/var/log/`

Collect and compress logs: `tar czf /tmp/app_crash_logs.tar.gz /var/log`

Question 10

Your task is to identify recent changes made to configuration files across the system. How can you trace this effectively?

Options:

A. See the Explanation.

Answer: A

Explanation:

Use find to search modified config files:

```
find /etc -type f -mtime -1
```

Check audit logs if auditd is enabled:

```
ausearch -f /etc/* -ts recent-time
```

Use ls -lt /etc to list files by modified time

Create report: `find /etc -type f -mtime -1 > /tmp/recent_config_changes.txt`

Investigate changes with diff if backups are present

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